

Mark Horner



Chartered Architect

A-05 doc 11

Neil Finney
Zurich Advice Network
Service House
61-63 Rochester Road
Aylesford
ME20 7BS

Orchard Lodge, Dorothy Avenue,
Cranbrook, Kent TN17 3AY

Tel: 07976 928586

mark@markhorner.co.uk

www.markhorner.co.uk

4th February 2005

Dear Neil

RE: Critical Illness and Life Cover

Thank you for your help in arranging critical illness cover for my following an in-depth review of my financial affairs.

As a self-employed architect, I am dependent on my ability to work to keep my family and I need my good health to provide an excellent service to my clients.

You were able to visit me and assess the state of my finances, and to put together a proposal for the right mix of cover. So that in the event of anything happening, my family would be covered.

I also appreciated the help you gave me explaining the different options and benefits and going through all the small print and clauses, which was very useful.

I will certainly recommend your helpful and professional service to all my contacts, whether they are looking for, the life cover, mortgages or any other financial matters.

Thanks again, yours sincerely

A handwritten signature in blue ink, appearing to read 'M Horner', with a long, sweeping horizontal line extending to the right.

Mark Horner, RIBA
Chartered Architect