

Mark Horner



Chartered Architect

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Dave Cantlon  
Aquafix  
22 New Road  
Chatham  
ME4 4QR

Orchard Lodge, Dorothy Avenue,  
Cranbrook, Kent TN17 3AY

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Tel: 07976 928586

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mark@markhorner.co.uk

www.markhorner.co.uk

12<sup>th</sup> January 2007

Dear Dave

**RE: Downstairs WC for Mark Horner Architects**

I am just writing to thank you for your fast and efficient service with my recent project for the downstairs WC in my own house. I only gave you the details on Friday, and you came round on the Saturday Morning to carry out the first stage of the works. You were very helpful and carried out the work quickly and efficiently and didn't leave any mess. Moreover, when you found the right parts you came out again on a Sunday.

I will certainly be recommending your firm to others and I look forward to working with you on projects in the future.

Thanks again

Yours sincerely

A handwritten signature in blue ink, appearing to be 'M Horner', with a long horizontal flourish extending to the right.

Mark Horner, RIBA  
*Chartered Architect*