

# PERMAROOFING

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31 March 2009

Dear *Keith*

## **NEW PATIO DOOR AT 10 LEIGH AVENUE**

I am writing on behalf of Sue and myself to express our appreciation of the new patio door a member of your installation team fitted yesterday.

You said on our initial meeting just a few weeks ago that the installation would be carried out with minimal disturbance to household life, furniture and decorations. And so it was! The added bonus was that your installer was pleasant, polite and courteous throughout.

Sue and I are very impressed with the whole package from your visit through the surveying and then the installing. Your attention to detail at every stage cannot be faulted and, of course, your product is excellent in every sense.

Thank you for an excellent job.

Best regards

*Bob*

Bob Stretton