



18 September 2007

Mike Hill
Independent Telecom Brokers
1 The Stables
Ingatestone Road
Stock
Essex CM4 9PD

Dear Mike

Re. Office Telephones

Many thanks for taking the trouble to examine my telephone bills and recommend a new supplier for both line rental and service. I am sure that such a small account can hardly have been worth your while, but it has made a great difference to my telephone bills! If you can save this much on such a small bill then you must be saving fortunes for your larger clients.

Using your service is also an excellent way to get rid of telephone sales pests. When I get a call from BT or one of the numerous other suppliers I simply say: "Sorry, but I have my own telecoms consultant" and they can't get off the line fast enough!

Needless to say I am recommending your service to every business I know.

Yours sincerely

A handwritten signature in blue ink, appearing to read 'Alice Spink', with a stylized flourish at the end.

Alice Spink